Scope and Distribution:
This protocol applies to all Texas Tech Physicians of El Paso ambulatory clinics.

Procedure:

Patient calls to schedule appointment

In the past 10 days has the patient:
A. been diagnosed with COVID-19?
B. been exposed to a known COVID person?
C. had flu like symptoms, or difficulty breathing, or loss of smell or taste?

NO
Continue with scheduling appointment.

YES
Per Clinic instructions EITHER:
A. Notify patient someone will call him/her within 2 hours to arrange a visit.
   Create a phone note and route to the box designated by each clinic.
B. Schedule an appointment in the Clinic area designated for possible COVID infected patient.
C. Schedule follow-ups for 2 weeks.