CONFERENCE OVERVIEW AND TARGET AUDIENCE

This educational activity is designed for all health care professionals and community organization staff. The conference objective is to enhance interpersonal interactions within our health care system, ensuring that medical care and services are delivered to the community in a culturally competent manner.

OBJECTIVES

Following the conference, participants should be able to:

- Recognize the importance of promoting cultural competence to enhance learning environment, working environment, and patient care within a health care system.
- Identify the skills necessary to provide culturally competent care to disabled and lesbian, gay, bisexual, and transgender (LGBT) populations.
- Resolve the ethical challenges that occur when differences in culture, values, and beliefs exist between health care professionals and their patients.
- Model ethical and culturally sensitive interactions between patients, their families, and health care providers.

CME Accreditation and Designation

Accreditation
The Texas Tech University Health Sciences Center El Paso Paul L. Foster School of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Credit Designation
The Texas Tech University Health Sciences Center El Paso Paul L. Foster School of Medicine designates this live activity for a maximum of 6.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Ethics Credit
This activity provides 6.25 continuing medical education (CME) credit hours toward the annual requirement of the Texas Medical Board for continuing medical education credit in medical ethics or professional responsibility.
**Nursing Accreditation and Credit**

University Medical Center of El Paso is an approved provider of continuing nursing education by the Texas Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. This activity provides up to 6.25 continuing nursing education contact hours.

**CHES Accreditation and Credit**

This program is sponsored by Texas Tech University Health Sciences Center El Paso, a designated provider of continuing education contact hours (CECHs) in health education by the National Commission for Health Education Credentialing, Inc., and is designated for Certified Health Education Specialists (CHESs) and/or Master Certified Health Education Specialists (MCHESs). Participants are eligible to receive up to 6.5 total Category I CECHs.

Maximum number of advanced-level CECHs is 6.5.

### Program Schedule

*Eligible for CME ethics credit

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic/Title</th>
<th>Speaker</th>
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<tbody>
<tr>
<td>7:00 - 7:50am</td>
<td>Registration and Breakfast</td>
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<tr>
<td>7:50 - 8:00am</td>
<td>Welcome and Opening Remarks</td>
<td>J. Manuel de la Rosa, M.D., M.P.H.</td>
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<tr>
<td>8:00 - 9:15am</td>
<td>*Keynote: Difference Matters: Cultivating an Inclusive Health Care Environment</td>
<td>Brenda J. Allen, Ph.D.</td>
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<td>9:15 - 9:30am</td>
<td>Break</td>
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<tr>
<td>9:30 - 10:45am</td>
<td>Concurrent Sessions - Block 1</td>
<td>Jennifer Dahlgren-Richardson</td>
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<td></td>
<td>The Road Less Traveled: A Path for the Differently Abled</td>
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<td></td>
<td>What Do You Mean I Have a Deaf Patient/Colleague/Student?</td>
<td>Hector Granados, M.D., Sireesha Reddy, M.D., Oralia Loza, Ph.D., Marie Leiner, Ph.D., and Patricia Lara, Ph.D., CCC-SLP</td>
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<td>10:45 - 11:00am</td>
<td>Break</td>
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<tr>
<td>11:00am - 12:15pm</td>
<td>Concurrent Sessions - Block 2</td>
<td>Lynley Holman, M.D., FACOG</td>
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<td>*The Road Less Traveled: A Path for the Differently Abled</td>
<td>Alexis L. Rossi Aguirre, Ph.D., M.Ed., M.A.</td>
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<td>A Messy Mind in a Sterile World: A Physician’s Life with ADHD</td>
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<td>TRANSforming Health Care Practice: The Basic Principles of LGBT Health</td>
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<td>Developing LGBT-specific Cultural Competence: Lessons Learned from the Medical College of Georgia</td>
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<tr>
<td>12:15 - 1:30pm</td>
<td>Networking Lunch and Poster Session</td>
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<tr>
<td>1:30 - 2:45pm</td>
<td>Concurrent Sessions - Block 3</td>
<td>Lisa Meeks, Ph.D.</td>
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<td>The Road Less Traveled: A Path for the Differently Abled</td>
<td>Aydin Olson-Kennedy, M.S.W., ACSW</td>
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<td>Learning from AAMC Lived Experience Project:</td>
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<td>Creating a Culture of Access in Health Science</td>
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<td>*TRANSforming Health Care Practice: The Basic Principles of LGBT Health</td>
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<td>Clinical Complexities of Gender Dysphoria:</td>
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<td>Mental Health Care for Gender Nonconforming and Transgender Youth</td>
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<td>2:45 - 3:00pm</td>
<td>Break</td>
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<tr>
<td>3:00 - 4:15pm</td>
<td>*Closing Plenary: Diversity 3.0: From Fairness to Excellence</td>
<td>Marc Nivet, Ed.D., M.B.A.</td>
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<tr>
<td>4:15 - 4:30pm</td>
<td>Closing Remarks and Evaluation</td>
<td>Melissa Mendez, M.D.</td>
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</tbody>
</table>
Conference Faculty

Brenda J. Allen, Ph.D.
Vice Chancellor for Diversity and Inclusion
University of Colorado Denver and Anschutz Medical Campus
Denver, Colorado

Lynley Holman, M.D., FACOG
Lawrence OB-GYN Specialists
Lawrence, Kansas

Hector Granados, M.D.
Assistant Professor
Department of Pediatrics
Texas Tech University Health Sciences Center El Paso
Paul L. Foster School of Medicine

Sireesha Reddy, M.D.
Professor
Department of Obstetrics and Gynecology
Texas Tech University Health Sciences Center El Paso
Paul L. Foster School of Medicine

Oralia Loza, Ph.D.
Assistant Professor
College of Health Sciences
Department of Public Health Sciences
The University of Texas at El Paso

Marie Leiner, Ph.D.
Assistant Professor
Department of Pediatrics
Texas Tech University Health Sciences Center El Paso
Paul L. Foster School of Medicine

Patricia Lara, Ph.D., CCC-SLP
Assistant Professor
College of Health Sciences
Department of Rehabilitation Services
The University of Texas at El Paso

Jennifer Dahlgren-Richardson
Deafness Resource Specialist
Volar Center for Independent Living
El Paso, Texas

Alexis L. Rossi Aguirre, Ph.D., M.Ed., M.A.
Consultant
El Paso, Texas

Lisa Meeks, Ph.D.
Assistant Professor, Medicine
Director, Medical Student Disability Services
University of California San Francisco School of Medicine

Aydin Olson-Kennedy, M.S.W., ACSW
Associate Clinical Social Worker
Los Angeles Gender Center
Los Angeles, California

Marc Nivet, Ed.D., M.B.A.
Executive Vice President for Institutional Advancement
University of Texas Southwestern Medical Center

Planning Committee

J. Manuel de la Rosa, M.D., M.P.H.
Provost
Vice President for Academic Affairs
Texas Tech University Health Sciences Center El Paso

Jessica A. Calderón-Mora, M.P.H., MCHES
Senior Director
Office of Diversity, Inclusion, and Global Health
Texas Tech University Health Sciences Center El Paso

Shaked Laks, M.D.
Immediate Past Chair of Committee on Diversity
Assistant Professor
Department of Radiology
Fellowship Program Director
Texas Tech University Health Sciences Center El Paso
Paul L. Foster School of Medicine

Melissa Mendez, M.D.
Chair of Committee on Diversity
Assistant Professor
Department of Obstetrics and Gynecology
Texas Tech University Health Sciences Center El Paso
Paul L. Foster School of Medicine

Fatima Gutierrez, M.D.
Chair-Elect of Committee on Diversity
Assistant Professor
Department of Pediatrics
Texas Tech University Health Sciences Center El Paso
Paul L. Foster School of Medicine

Mayra Morales, M.B.A.
Associate Director
Office of Diversity, Inclusion, and Global Health
Texas Tech University Health Sciences Center El Paso

Lorrie Giessel, M.S.N., R.N.
Director
Office of Nursing Support Services
University Medical Center of El Paso

Erika Silvas
Coordinator
Office of Continuing Medical Education
Texas Tech University Health Sciences Center El Paso
Paul L. Foster School of Medicine
Conference Information
If you have any questions regarding this conference, email Erika Silvas at erika.silvas@ttuhsc.edu or call 915-215-4880. Texas Tech University Health Sciences Center El Paso reserves the right to cancel this conference or make speaker substitutions in the event of unforeseen or extenuating circumstances.
In an effort to conserve resources, no printed materials will be available. Prior to the conference, you will receive an email with a link to conference materials, which you may print or download in advance. Conference dress is business professional and attendees are encouraged to bring a sweater or jacket for comfort. Persons with disabilities who need auxiliary aids or services must submit a written request to Mrs. Silvas at the email address listed above, so that appropriate arrangements can be made.

Program Location
Wyndham El Paso Airport Hotel and Water Park
2027 Airway Blvd.
El Paso, Texas 79925

Registration Information
The registration fee for the 6th Annual Cultural Competence Conference includes breakfast, lunch, and snacks. You may submit your registration form by one of the following methods:

Fax: 915-215-6479
Email: cmeinfo@ttuhsc.edu
Online: https://cme.elpaso.ttuhsc.edu/eventschedule.html
Mail: TTUHSC El Paso
Office of Continuing Medical Education
5001 El Paso Drive
El Paso, TX 79905

The deadline to register is February 17. Any cancellations must be made in writing and received by February 13. A $20 processing fee will be charged. No refunds will be made after February 13.

Registration Form
Last Name

First Name MI

Credentials
Specialty | Professional Title

Telephone

Email Address

Business Street Address

City | State | Zip Code

Please check the category that best corresponds

☐ Physician $125 ☐ Registered Nurse/Health Care Professional $100
☐ Researcher/Scientist $100 ☐ Resident $50
☐ Student/Staff/Other (Community Organization Member) $25

Please select a meal option
☐ Chicken Entree ☐ Vegetarian Entree

Payment Options
If paying with a credit card, please call Yvonne Mancha at 915-215-4882.

If paying with a check, please mail to:
TTUHSC El Paso
Office of Continuing Medical Education
5001 El Paso Drive
El Paso, TX 79905
Make payable to: TTUHSC EL PASO CME