Using and Disclosing PHI | Policy: 4.12
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Guidelines for Disposal and Destruction of Protected Health Information | Effective Date: May 18, 2016
References: [http://www.hhs.gov/ocr/hipaa](http://www.hhs.gov/ocr/hipaa)
TTUHSC El Paso Website: [http://elpaso.ttuhsc.edu/hipaa/](http://elpaso.ttuhsc.edu/hipaa/)

**Policy Statement**

It is the policy of the Texas Tech University Health Sciences Center El Paso (TTUHSC El Paso) to secure confidentiality of protected health information (PHI) released through appropriate destruction and disposal. This policy defines the minimum guidelines and procedures that individuals must follow when disposing of patient information.

**Scope**

This policy applies to all PHI maintained by TTUHSC El Paso.

**Definitions**

Refer to [HPP 1.1 for Glossary of HIPAA Terms](#).

See [Old/New HIPAA Policy Number Cross Reference Chart](#).

**Policy**

Prior to disposing or discarding any PHI, the applicable custodian of medical records and the HIPAA Privacy Officer should be consulted.

All destructions/disposal of PHI will be done in accordance with applicable federal and state law and the TTUHSC El Paso retention policy, or other applicable TTUHSC El Paso policies.

1. Approved methods of destruction/disposal for all records containing PHI:
   a) Locked shred bins for future destruction by designated personnel or shredding company
   b) Shred boxes, i.e., secure containers located at individual work areas, not accessible to the public for future destruction by designated personnel or shredding company.
   c) Individual shredders within the department
   d) Degauss any electronic media

TTUHSC El Paso has contracted with a vendor to provide shredding services. Departments are responsible for procuring these services and requesting appropriate size and lockable bins from the contracted vendor. For information regarding the current vendor approved to provide shredding services please contact the [Purchasing Department](#).

2. Non-approved methods of disposal:
   a) Trash cans
   b) Cardboard boxes
   c) Unlocked shred boxes accessible to the public
d) Container that could be mistaken for general waste

In the event original records containing PHI are destroyed or disposed of, the following will be recorded and retained permanently:
   • Date of destruction/disposal will be documented in the storage Track Box Management Database
   • Method of destruction/disposal;
   • All charts destroyed will be logged in the database
   • Total number of boxes destroyed will be documented

Records involved in any open investigation, public records request, audit or litigation must not be destroyed/disposed.

Knowledge of a violation or potential violation of this policy must be reported directly to the Institutional Privacy Officer or to the employee Compliance Hotline at (866) 294-9352 or www.ethicspoint.com under Texas Tech University System.

**Frequency of Review**

The TTUHSC El Paso Privacy and Security Committee have authority for HIPAA policy approval.

Questions regarding this policy may be addressed to the Institutional Privacy Officer or the Institutional Compliance Officer

This policy may be amended or terminated at any time

Review Date: November 1, 2017

Revision Date: November 8, 2017