

**TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER EL PASO  
GRADUATE MEDICAL EDUCATION  
Standard Policy and/or Procedure**

**TITLE:** Program Performance Policy

**APPROVED:** 06/17/2021

**REVISED:**

**EFFECTIVE DATE:** 06/17/2021

**PURPOSE:** To demonstrate the GMEC’s effective oversight of program performance

**POLICY STATEMENT:** The GMEC has established metrics for program performance. Significant program deficiencies may qualify a program for a Special Review as determined by the GMEC.

**PROCEDURE(S):** The GMEC will monitor program performance based on the following indicators. Programs will report to the GMEC, on a quarterly basis, any action plans to correct yellow or red indicators.\* After review of the performance indicators, *the GMEC may determine if a Special Review should be conducted.*

**PERFORMANCE INDICATORS**

	Criteria	GREEN	YELLOW	RED
1	ACGME Resident Survey	4 or Higher Score	3 – 4 Score	Lower than 3 Score
2	ACGME Faculty Survey	4 or Higher Score	3 – 4 Score	Lower than 3 Score
3	# of Program Citations	0	1 – 3	Greater than 3
4	Board Pass Rates (1st Attempt) in the last 3 years – all specialties	Meets Criteria		Does Not Meet Criteria
5	Clinical & Educational Work Hours Compliance per AY	90 – 100%	80 – 89%	Below 80%
6	Faculty evaluation of resident performance completion rate	Above 75% Completed within 2 wks	65 – 74% Completed within 2 wks	Below 65 % Completed within 2 wks

*\* For example, training programs can establish four (4) metrics or goals to be achieved and reported each quarter at GMEC.*